

## CAIRNS PROPERTY OFFICE RENTALS - LANDLORD SERVICE SURVEY

As a valued client of Cairns Property Office Rentals, we once again ask that you consider participating in our Landlord service survey.

Our last survey sent out received quite a lot of feed back and we would like to thank all those who participated.

Any service is only as good as it is seen to be, and, in the interest of maintaining 'best practice' standards, we are keen to have your input.

In that interest, perhaps you might complete the following questionnaire and return it to us by mail

**To CAIRNS PROPERTY OFFICE RENTALS - 66 SPENCE STREET CAIRNS**

**Or e-mail to [tania.wrobluskie@cporentals.com.au](mailto:tania.wrobluskie@cporentals.com.au)**

**Or fax to (07) 4031 6954**

SERVICE	EXCELLENT	GOOD	AVERAGE	NEEDS IMPROVEMENT
▪ Level of Communication from your Property Manager				
▪ Routine Inspections				
▪ Repairs & Maintenance				
▪ Keeping Informed of rental market movement.				
▪ Suitability of tenants				
▪ Likely to recommend our Services to another Landlord				
▪ Advertising				
▪ Re-letting vacant property				
▪ Ability to contact your Agent				

On a scale of 1 – 10, (10 being excellent) How would you rate the level of overall service currently being provided to you?

1      2      3      4      5      6      7      8      9      10

Additional comments –

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Name \_\_\_\_\_ Property \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_